

# MarxProbe: Troubleshooting Made Easy

Setting up support for new hardware can get very tricky at times. You start asking yourself, "Do I need to install device drivers? I am supposed to register them? How do I make sure they are running?"

Answering these questions and understanding how your software communicates with hardware may be bewildering. Besides, do you really want to know all this?

## Supported Operating Systems

- Windows® 95
- Windows® 98
- Windows® Me
- Windows® NT 4.0 (SP6)
- Windows® 2000

## Supported MARX Hardware

- CRYPTO-BOX Net/560
- CRYPTO-BOX Versa
- CRYPTO-BOX USB Entrix
- CRYPTO-BOX Serial
- SMARX-Card

This is where MarxProbe comes to help. MarxProbe lets you look under the hood. It performs extensive diagnostics of your operating system, analyzes which MARX DLLs and device drivers are installed and running for each model of supported MARX hardware. If some component is missing, MarxProbe offers to download an automatic installer from MARX web site.

As tech support cases show, MarxProbe takes care of almost all support issues which greatly saves your time!

The tool is available for free download at <http://www.marx.com/support/cbox/cbn/>. Whenever you feel you are experiencing problems, start troubleshooting with MarxProbe!

To find out more about MARX products and tools, please, visit [www.marx.com](http://www.marx.com) or contact us via e-mail—

MARX Software Security

☎ (800) 627-9468

☎ (770) 986-8887

Sales: [sales@marx.com](mailto:sales@marx.com)

Support: [support@marx.com](mailto:support@marx.com)

